

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC☒ CLEC☐ ILEC☐ Wireless

2014-12-A

CERTIFICATED COMPANY INFORMATION

Global Connection Inc. of America

Company Name

FEIN/SSN

877-511-3009

Dba/fka

Telephone #

5555 Oakbrook Parkway, Suite 620

Mailing Address

Norcross, Georgia 30096

City, State, Zip Code

5555 Oakbrook Parkway, Suite 620

Business Location

Norcross, Georgia 30096

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent:

Mailing Address:

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Bill Moran

A. General Manager (Include Address if different than above)

877-511-3009 / 678-951-0714 / bmoran@gcioa.com

Telephone Number / Facsimile Number / E-mail Address

Kim Smith

B. Customer Relations/Complaints Representative (Include Address if different than above)

877-511-3009 / 678-951-0714 / ksmith@gcioa.com

Telephone Number / Facsimile Number / E-mail Address

Bill Moran

C1. Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)

877-511-3009 / 678-951-0714 / bmoran@gcioa.com

Telephone Number / Facsimile Number / E-mail Address

C2. Customer Contact (Toll Free Number)

877-511-3009

D. Engineering Operations (Include Address if different than above)

877-511-3009 / 678-951-0714 /

Telephone Number / Facsimile Number / E-mail Address

E. Test and Repair (Include Address if different than above)

877-511-3009 / 678-951-0714 /

Telephone Number / Facsimile Number / E-mail Address

F. Emergencies (During Non-Office Hours)

877-511-3009 / 678-951-0714 /

Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Judith A. Riley
Regulatory Officer (Include Address if different than above)
405-755-8177 / 405-755-8377 / jriley@telecompliance.net
Telephone Number / Facsimile Number / E-mail Address
- H. **Dual Party Mailings (Name)**
(Mailing Address)
/
Telephone Number / Facsimile Number / E-mail Address
- I. **Interim LEC Fund Mailings (Name)**
(Mailing Address)
/
Telephone Number / Facsimile Number / E-mail Address
- J. Judith A. Riley
Universal Service Fund Mailings (Name)
P.O.Box 720128, Oklahoma City, OK 73172-0128
(Mailing Address)
405-755-8177 / 405-755-8377 / jriley@telecompliance.net
Telephone Number / Facsimile Number / E-mail Address
- K. Judith A. Riley
Gross Receipts Mailings (Name)
P.O.Box 720128, Oklahoma City, OK 73172-0128
(Mailing Address)
405-755-8177 / 405-755-8377 / jriley@telecompliance.net
Telephone Number / Facsimile Number / E-mail Address
- L. Judith A. Riley
Lifeline Mailings (Name)
P.O.Box 720128, Oklahoma City, OK 73172-0128
(Mailing Address)
405-755-8177 / 405-755-8377 /
Telephone Number / Facsimile Number / E-mail Address

Matt Dean

This form was completed by
Regulatory Agent
Title

/ Matt Dean
Signature

/ 4-30-14
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201